



## **Guide to Using our own Practice Dispensary**

### **The Stanground Surgery**

Whittlesey Road  
Stanground  
Peterborough  
PE2 8RB

Tel: 01733 568569

Website: [WWW.stangroundsurgery.co.uk](http://WWW.stangroundsurgery.co.uk)

Dr C D Scarisbrick  
Dr R M Scott  
Dr A J Bond  
Dr P A Spellar  
Dr K M Eadie  
Dr M R Maddula  
Dr C R Parnell  
Dr A Patel  
Dr P Dhanushan  
Dr G Howsam

### **Collection Box**

Post your order in the collection box which is situated in the waiting room.

### **Telephone your order to us**

We also have a dedicated answer line for taking repeat medication requests. Phone 01733 568569 and select option 3 when prompted to do so by the automated voice.

Please speak clearly and make sure you leave us your name and address.

### **Order online**

You can also order your medication via our website. [www.stangroundsurgery.co.uk](http://www.stangroundsurgery.co.uk)—go onto the website and register to use our online services (*only need to register once*). Then you can utilise the email ordering line to put in your requests. This service can be accessed 24 hours a day, seven days a week.

**Please give us 48 hours notice when requesting your repeat medication.**

## **The Stanground Surgery dispensary Information Leaflet**

The purpose of this leaflet is to give you information about our own 'in-house' dispensary and who is able to use it.

### **Who can use the dispensary**

We are allowed to dispense to patients who live in the following areas:

Kings Dyke	Kings Delph	Kings Dyke
Pondersbridge	Farcet	Farcet Fen

Please allow 48 hours when requesting your repeat medication.

### **How to order your medication**

To order your repeat medication we do like you to use the repeat order slip that is attached to your prescription each time you order one. Please can you mark on the sheet which items you need.

### **Fax your order**

You can fax it to us on 01733 892419

## **Dispensary Opening times**

You can collect your dispensed medication between the hours of **8.30am and 6pm Monday to Friday**.

The reception staff will be pleased to help you.

If you have any queries then please ask us.

## **Dispensary Services Quality Scheme (DSQS)**

This practice has signed up to delivery the DSQS, which is a quality standard set by the NHS for Dispensing Practices.

To achieve this standard we have to conform to safe and organised working practices in the dispensary, and we also have a commitment to train our staff to ensure they are all operating to a certain standard.

**For more information about the practice visit our website at:**

**[Www.stangroundsurgery.co.uk](http://www.stangroundsurgery.co.uk)**